

Position: **Yogurista (Store Staff)**

Location: iTopIt Store #1 – Cheyenne Mountain Boulevard

Open Positions: 10-15

Job Posting

[Title]

Store Staff

[Content]

iTopIt self-serve frozen yogurt restaurant is opening soon in Colorado Springs (on Cheyenne Mountain Blvd. near Tinseltown and Target), and you can help us make it the place everyone will be talking about! We are not just looking for employees – we are seeking people who enjoy working as part of a team to deliver remarkable customer service. That's because at iTopIt, the yogurt and toppings we serve our customers is the best, but the remarkable customer experience we deliver is the reason they will come back! And it's also why they will tell their friends and family about iTopIt.

Responsibilities include helping customers, preparing frozen yogurt and toppings, cleaning, working in a team environment, and delivering remarkable customer service.

You are a fit for this opportunity if you:

- Have **Passion for customer service**. You don't just pretend that customer service is important, you *believe* it!
- **Take pride in your work**. You have a strong work ethic and care about the quality of your work, and take pride in your workplace.
- Are a **People-person** who loves working and interacting with others.
- Have a great **personality** and **character**. You are friendly, kind, professional, honest, hard working, energetic, positive, self-motivated, dependable, and have a sense of humor.
- Are obsessed about **cleanliness** and **organization**. You clean and organize not because your boss tells you to, but because you can't stand it otherwise!
- Are **Professional, Confident** and **Compassionate**. You conduct yourself in a professional manner at all times. You have a strong and confident personality that allows you to handle difficult situations – including handling customer complaints and receiving direction from your manager. You enjoy working with others as part of a great team.
- **Desire to make a difference**. You will share in our vision and desire to create a place that people talk about – by delivering remarkable service and treating people (customers, employees, suppliers, neighbors, and the community) the right way.
- Have **high standards** for yourself, your work environment and your team.
- **Enjoy challenges and learning**. You truly enjoy new and constant challenges, and love to learn and get better at what you do.

Job Requirements include:

- Experience in a restaurant or other food service environment is helpful, but not required. Experience in the hospitality or retail industry is also helpful, but also not required.
- Excellent customer service skills.
- Availability and flexibility to work a schedule that may include nights, weekends, and holidays.
- Must be at least 16 years old, and have reliable transportation.

- Must be willing to submit to a criminal background and credit check.
- High School Diploma or equivalent preferred, but not required.

Compensation and Benefits include:

- \$8.50 starting hourly rate.
- Team Bonus Plan.
- Periodic rate increases based on individual and store performance.
- Comprehensive training program.
- A fun place to work, where you can take pride in delivering great service.
- Free yummy yogurt!

If Interested:

Complete and submit an application to info@itopit.com

About iTopIt:

iTopIt is a self-serve frozen yogurt restaurant. We offer frozen yogurt, and related toppings, in a self-serve fashion. Customers choose from an assortment of frozen yogurt flavors, which they will dispense themselves from frozen yogurt machines. Then, they get to top it themselves with over 70 toppings to choose from! The toppings are arranged like a salad bar, allowing the customer the freedom to add as much or as little as they desire. When the customer finishes creating their own custom desert, they weigh it at the register and pay by-the-ounce. They pay a flat charge per-ounce, regardless of the combinations of yogurt and toppings they select. iTopIt is focused on delivering a remarkable customer experience, and our tag line says it all: yogurt. toppings. fun!

Where Posted?

Date	Where	Notes
	Craig's List	Free.
	iTopIt Website	